FlatRate Movers - Alex Ravich

From: Flatrate-Movers.com website [service@flatrate-movers.com]
Sent: Saturday, October 27, 2007 1:07 PM
To: alex@flatrate-movers.com
Subject: FlatRate WebSite - Evaluation Form

- Recommendation: I would highly recommend your service in the future

- Customer Name: Kevin White

- Moving Date: 10/27/07

- Comments: This was absolutely a first rate moving experience all the way. Elmer and his team (Hugo, Alberto, & ?) arrived at 9am on the dot, wrapped, packed, and loaded in an hour and a half. At the destination, they were unloaded and on their way in a little over an hour. All four men were extremely courteous, thoughtful, and took great care of my belongings. There were no surprises, and I was very impressed at how organized they were, with all of the necessary supplies, and a system as to who did what and how they loaded the truck.

The entire experience was painless--it's impressive to receive such great customer service from start to finish in this day and age. I can't say enough good things about FlatRate Moving and your entire staff--every single person I dealt with was fantastic.

I'll recommend your company to everyone who will listen.

-Kevin White

- Sales Q1: I received a full explanation from your salesman about your system.
- Sales Q2: I was very satisfied with the service provided by your salesman

- Dispatch Q1: The crew on time
- Dispatch Q2: I was very satisfied by the service provided by your movers

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YES, publish my feedback on Flatrate website